



2601 Forest Creek Drive
Round Rock, Texas 78665-1232
512.246.1400

To: Vista Oaks MUD Customers
From: Andrew Hunt, General Manager
Subject: Implementation of Stage 2 Watering Restrictions – Drought Contingency Plan
Date: 10/28/11

Vista Oaks residents:

On October 28, 2011, the City of Round Rock notified Vista Oaks MUD of implementation of its Stage 2 Drought Contingency Plan following completed repairs of the raw transmission main near Lake Georgetown. Stage 3 Restrictions are no longer in effect. In accordance with its contract with the City of Round Rock and the District's *Water Conservation and Drought Contingency Plan*, Vista Oaks MUD is implementing Stage 2 of its plan **effective immediately until November 10th. After November 10th, the District will adopt the City's revised once-per-week watering schedule.**

Provisions of Stage 2 Restrictions are as follows:

- a. Water customers must adhere to the Watering Restriction Schedule as follows **(until Nov. 10th):**
1. Single Family Odd Addresses: **Wednesday & Saturday**
 2. Single Family Even Addresses: **Thursday and Sunday**
 3. All other type (irrigation, institutional, etc.) customers: **Tuesday and Friday**

(Effective November 10th) District customers must adhere to the Watering Restriction Schedule as follows:

1. Single Family Odd Addresses: **Saturday**
 2. Single Family Even Addresses: **Sunday**
 3. All other type (irrigation, institutional, etc.) customers: **Friday**
- b. Outdoor water use is prohibited between the hours of 10:00 a.m. and 7:00 p.m. except with hand-held hoses equipped with a positive pistol grip nozzle or other device that automatically shuts off

water flow when the hose is not being used, or hand-held buckets. The time restrictions do not apply to: (1) the irrigation of commercial plant nurseries, (2) irrigation using treated wastewater effluent, (3) new landscape installation during installation and the first ten (10) days, (4) the testing of new irrigation systems or existing irrigation systems being tested or under repair.

c. The washing of automobiles, trucks, motorbikes, boats, trailers, airplanes or other vehicle is prohibited except on designated watering days. Washing is prohibited between the hours of 10:00 a.m. and 7:00 p.m. Such washing, when allowed, must be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses. The washing of individual vehicles may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, this restriction does not apply to the washing of vehicles or any other type of mobile equipment (such as garbage trucks and vehicles to transport food and perishables) when the health, safety, and welfare of the public is contingent upon frequent vehicle cleansing. Charity car washes are prohibited.

d. Use of water to fill, refill, or add to any private indoor or outdoor swimming pools, wading pools, or Jacuzzi-type pools is prohibited except on designated watering days. This water use is prohibited between the hours of 10:00 a.m. and 7:00 p.m. Exceptions for public use pools may be granted upon review by the District Manager, Board appointed subcommittee, or the District Manager's designee.

e. Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.

f. Use of water from hydrants is limited to fire fighting related activities, or other activities necessary to maintain public health, safety, and welfare, such as routine flushing to maintain chlorine residuals. Use of water from designated fire hydrants for construction purposes may be allowed under written permission from the District as provided in Article IV.

g. The following uses constitute a waste of water and are prohibited:

i. washing sidewalks, walkways, driveways, parking lots, tennis courts, patios or other hard surfaced areas except to alleviate immediate health or safety hazards;

ii. use of water for dust control;

iii. allowing water to run off a property or allowing water to pond in the street or parking lots;

iv. operating a permanently installed irrigation system with broken heads, heads that are out of adjustment or spray more than 10% of the spray on street or parking lots, or heads that are misting;

v. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and

vi. washing an automobile, truck, trailer, boat, airplane, or other mobile equipment with a hand-held hose not equipped with a pistol grip nozzle or other device that automatically shuts off water flow when the hose is not being used.

If you have any questions regarding the restrictions, please don't hesitate to contact Crossroads Utility Services at 512-246-1400 or you can find the District's full drought plan at www.vistaoaksmud.com